

ADVANTAGE Virtualization Services for DATA CENTERS & CLOUD INFRASTRUCTURES

SRA OSS offers advanced services to help consolidate and migrate the current Server and Application infrastructure to the next generation of Virtualization in data centers for Enterprises and Managed Service Providers. These offerings are called ADVANTAGE services developed based on unique and proven methodology for our customers.

SRA VDI Pilot Services

Overview

- □ SRA VDI Pilot Services allow customers to evaluate the benefits of desktop virtualization for their environments and fine-tune success criteria prior to a larger-scale deployment. We designing and deploying small-scale pilot implementations for a desktop virtualization.
- □ The SRA VDI Pilot Services demonstrate the benefits of desktop virtualization using real world workloads, validate its ability to solve specific customer business challenges, and build confidence among end users to minimize risk in later full-scale deployments.

Service Levels (There are two levels of services)

Basic

- o The Basic Pilot Service is an introductory offering that demonstrates how desktop and application virtualization can work in your environment.
- o The Basic Pilot provides a basic example of production to facilitate knowledge transfer and enable user testing for up to 25 users

Standard

- o The SRA Standard Pilot Service provides in-depth discovery and exploration of requirements and success criteria for up to two desktop use cases, and a multi-phase pilot that supports up to 75 users.
- o This approach allows for the involvement of technically savvy users in a relatively small pilot, followed by the inclusion of a larger number of traditional end users in a more mature pilot environment that incorporates the lessons learned from the first pilot.

Deliverables

- Requirements and success criteria documentation.
- Use case and test definition.
- User selection workshop.
- End-user survey creation.
- Application virtualization packages.
- Single or multiple prototype environments .
- Pilot testing results.

Requirements

- A virtualized server environment with sufficient resources (CPU, Storage, Network, etc) to support the pilot VDI project and use cases) with dedicated and supported hardware for the prototype environment, (installation of hardware is not included in the service).
- Windows® XP Pro, Vista, or Windows 7 operating system desktop licenses for proposed virtual desktops.
- Note that virtualization software licenses are not included in this service. Evaluation licenses, which can be converted to full licenses, will be used during the pilot phase.

ADDITIONAL SERVICES

Data Center Services

- Planning
- Design
- Deployment
- Architecture
- Operations
- NOC Support
- Multi-Vendor Support
 - Cisco
 - HP
 - IBM
 - ORACLE
 - EMC
 - VMware

Business Processes

- Policies and Standards
- Risk and Compliance
- ITIL and ITSM

Security Services

- Vulnerability Assessment
- Remediation

Virtualization

- Consolidation
- Migration

Disaster Preparedness

- Backups

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