SRA OSS, INC.
Driving business solutions through innovative technologies

ADVANTAGE Virtualization Services
for DATA CENTERS & CLOUD INFRASTRUCTURES

SRA OSS offers advanced services to help consolidate and migrate the current Server and Application infrastructure to the next generation of Virtualization in data centers for Enterprises and Managed Service Providers. These offerings are called ADVANTAGE services developed based on unique and proven methodology for our customers.

SRA Plan and Design Services for VDI

Overview
- Good planning leads to better outcomes. A SRA Consultant will develop a plan and design for a customized VDI implementation to meet your specific needs.
- The SRA Plan and Design services for VDI provide a comprehensive architectural design for the virtualization of desktops in your environment. The plan ensures the IT organizations can deliver a seamless transition to desktop virtualization delivered as a service.

Service Levels
Basic
- The Basic service is an introductory offering geared toward customers seeking a straightforward "best practices" design.

Standard
- The Standard service begins with detailed discovery and exploration into your desktop use cases, and provides implementation guidance and more in-depth information regarding, installation an configuration tasks, day-to-day operations, and design verificationtasks.
- The Standard service also allows for some customization for your specificenvironment.

Premium
- The Premium service is ideal if you need highly complex technical designs or highly customized, in-depth engagement deliverables.
- The Premium service takes a more solution-oriented approach, and the design and deliverables are tailored to your specific use case requirements.

Deliverables
All levels of services provide at a minimum, the following deliverables: –
- VDI capacity analysis and recommendations
- ROI/TCO Analysis
- Virtual Desktop Infrastructure (VDI) Design Documents
- VDI Architectural Design
- VDI Assembly and Configuration Guide
- VDI Standard Procedures
- VDI Test Plan
- VDI Rollout Plan

This service does not include actual implementation of the design. Build activities, particularly a VDI Pilot, would be a potential follow-on engagement (at an additional cost) to a standard SRA Plan and Design Services for VDI.

ADDITIONAL SERVICES

Data Center Services
- Planning
- Design
- Deployment
- Architecture
- Operations
- NOC Support
- Multi-Vendor Support
  - Cisco
  - HP IBM
  - ORACLE
  - EMC
  - VMware

Business Processes
- Policies and Standards
- Risk and Compliance
- ITIL and ITSM

Security Services
- Vulnerability Assessment
- Remediation

Virtualization
- Consolidation
- Migration

Disaster Preparedness
- Backups

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