

## ADVANTAGE Virtualization Services

### for DATA CENTERS & CLOUD INFRASTRUCTURES

SRA OSS offers advanced services to help consolidate and migrate the current Server and Application infrastructure to the next generation of Virtualization in data centers for Enterprises and Managed Service Providers. These offerings are called ADVANTAGE services developed based on unique and proven methodology for our customers.

## **SRA ThinApp™ Fast-trak Service**

### Overview

The SRA ThinApp™ Fast-trak provides a detailed knowledge transfer workshop providing guidelines and best practices for integrating ThinApp™ into your existing infrastructure and an on-site installation of a non-production VMware ThinApp™ Capture and Build environment.

- o Up to two (2) days on-site.
- o Maximum of five (5) participants.
- o Up to three (3) ThinApp™ Capture workstations and three (3) packaged applications.

### Deliverables

- Detailed knowledge transfer workshop providing guidelines and best practices for integrating ThinApp™ into your existing infrastructure.
- On-site installation of a non-production VMware ThinApp™ Capture and Build environment.

### Format

Presentation Topics Covered

- ThinApp application architecture
- ThinApp administration and usage
- Application Capture and Build process
- Application packaging best practices
- Application deployment and management process
- Basic troubleshooting
- Updating application packages

White boarding and Q&A.

### Requirements

- Virtual or physical desktop(s) with supported operating system to support the capture and build workstation.
- Three sample applications, with installation media and licenses, for application virtualization demonstration .
- Conference room with projector and active network connections (file server connectivity required) .

**Note: ThinApp™ licenses are not included. Evaluation licensees will be utilized. Customer must supply fully licensed Windows applications with installation media.**

## ADDITIONAL SERVICES

### Data Center Services

- Planning
- Design
- Deployment
- Architecture
- Operations
- NOC Support
- Multi-Vendor Support
  - Cisco
  - HP
  - IBM
  - ORACLE
  - EMC
  - VMware

### Business Processes

- Policies and Standards
- Risk and Compliance
- ITIL and ITSM

### Security Services

- Vulnerability Assessment
- Remediation

### Virtualization

- Consolidation
- Migration

### Disaster Preparedness

- Backups

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