

ADVANTAGE Virtualization Services for DATA CENTERS & CLOUD INFRASTRUCTURES

SRA OSS offers advanced services to help consolidate and migrate the current Server and Application infrastructure to the next generation of Virtualization in data centers for Enterprises and Managed Service Providers. These offerings are called ADVANTAGE services developed based on unique and proven methodology for our customers.

SRA Plan and Design Services for vSphere

Overview

- Good planning leads to better outcomes. A SRA Consultant will plan and design a customized VMware Infrastructure implementation to meet your specific needs for server consolidation and for creating the foundation for cloud infrastructure..
- At the end of the engagement, you will have a complete roadmap to guide you through the successful implementation of VMware Infrastructure in your organization.

Service Levels

Basic

- The Basic service is an introductory offering geared toward customers seeking a simple design or just interested in exploring VMware vSphere as a potential virtualization solution.

Standard

- Provides more in-depth information regarding installation, implementation and configuration tasks, day-to-day operations, and operational verification tasks.
- This service begins with discovery and exploration into your current use cases.
- The Standard service also allows for some customization for your specific environment.

Premium

- The Premium service offers the most comprehensive collection of customer-facing deliverables.
- The Premium service takes a more solution-oriented approach
- A Design Implementation Roadmap is produced providing comprehensive instructions on:
 - How to build the design using Installation and Configuration Procedures
 - How to verify proper installation and configuration of the infrastructure using Operational Verification
 - How to demonstrate that customer requirements have been addressed successfully by the design.
- Specific operations procedures offer explicit, systematic instructions on how to use the infrastructure to keep it functioning in accordance with the original design.

Deliverables

All levels of services provide at a minimum, the following deliverables:

- Virtualization capacity and financial analysis
- VMware Infrastructure (VI) Design Documents
- VI Architectural Design
- VI Assembly and Configuration Guide
- VI Standard Procedures
- VI Test Plan
- VI Rollout Plan

This service does not include actual implementation of the design. Build activities would be a potential follow-on engagement (at an additional cost) to a standard SRA Plan and Design Services for vSphere.

ADDITIONAL SERVICES

Data Center Services

- Planning
- Design
- Deployment
- Architecture
- Operations
- NOC Support
- Multi-Vendor Support
 - Cisco
 - HP
 - IBM
 - ORACLE
 - EMC
 - VMware

Business Processes

- Policies and Standards
- Risk and Compliance
- ITIL and ITSM

Security Services

- Vulnerability Assessment
- Remediation

Virtualization

- Consolidation
- Migration

Disaster Preparedness

- Backups

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