

### ADDITIONAL SERVICES

#### **Data Center Services**

- Planning
- Design
- Deployment
- Architecture
- Operations
- NOC Support
- Multi-Vendor Support
  - Cisco
  - HP
  - IBM
  - ORACLE
  - EMC
  - VMware

#### **Business Processes**

- · Policies and Standards
- Risk and Compliance
- ITIL and ITSM

#### **Security Services**

- Vulnerability Assessment
- Remediation

#### Virtualization

- Consolidation
- Migration

#### **Disaster Preparedness**

Backups

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SRA OSS offers advanced services to help consolidate and migrate the current Server and Application infrastructure to the next generation of Virtualization in data centers for Enterprises and Managed Service Providers. These offerings are called ADVANTAGE services developed based on unique and proven methodology for our customers.

## SRA VI Fast-trak Service

#### Overview

- This consulting engagement provides a proof-of-concept on-site configuration and knowledge transfer using the latest version of vSphere and vCenter.
- Up to 4 days on-site.
- Maximum 5 participants.
- Up to 2 vSphere Servers and 1 vCenter Server used.
- Up to 2 physical servers converted (P2V) to virtual.

#### Deliverables

- Standard on-site installation of up to two vSphere server nodes and one vCenterManagement Server.
- Interactive workshop focusing on architecture, administration, and operations.
- · Best practices and knowledge transfer.

#### **Objectives**

- Install and configure VMware Infrastructure (VI) test instance for reference.
- Provide a guided tour of VI capabilities.
- Facilitate discussions to help you understand VI functionality and usage as part of an introductory planning session.

#### Format

- Presentation.
- Guided tour of VI and VMware web resources.
- White boarding and Q&A.

#### What it includes

#### New and Converted VM

- o Provisioning a new VM from scratch (with Guest OS and VMware Tools). o Convert (P2V) a physical server to virtual server.
- o Add virtual hardware (NICs, disks) to a VM.
- o Edit Settings of a VM.
- o Install applications within a VM.
- o Test networking options.
- o Explore storage options.

#### Clone.../Template

- o Clone an existing VM.
- o Create a template from an existing VM.
- o Provision a new VM from a template.

#### Administration

- o Create new users and groups.
- o Modify user permissions.
- o Set up an alarm and test.
- o Create a scheduled task.

#### Operations

- o Review VI Client navigation, tabs, panels, and functions.
- o Review performance information and events.

#### This Fast-trak does not include licensing for vSphere or vCenter

- 60-day evaluation licenses will be used for VMware components.
- Note that unlicensed software has no support.
- Licenses can be upgraded by purchasing the VMware license fee and subscription/support fee.

#### This Fast-trak does NOT accomplish

- Comprehensive training on VI administration.
- Full plan and design of a VI solution tailored to your needs.
- Delivery of a production VI environment.
- Upgrade of an older VI environment.
- Other VMware solutions such as Virtual Desktop Manager Fast-trak.

