SRA OSS, INC.

Driving business solutions through innovative technologies
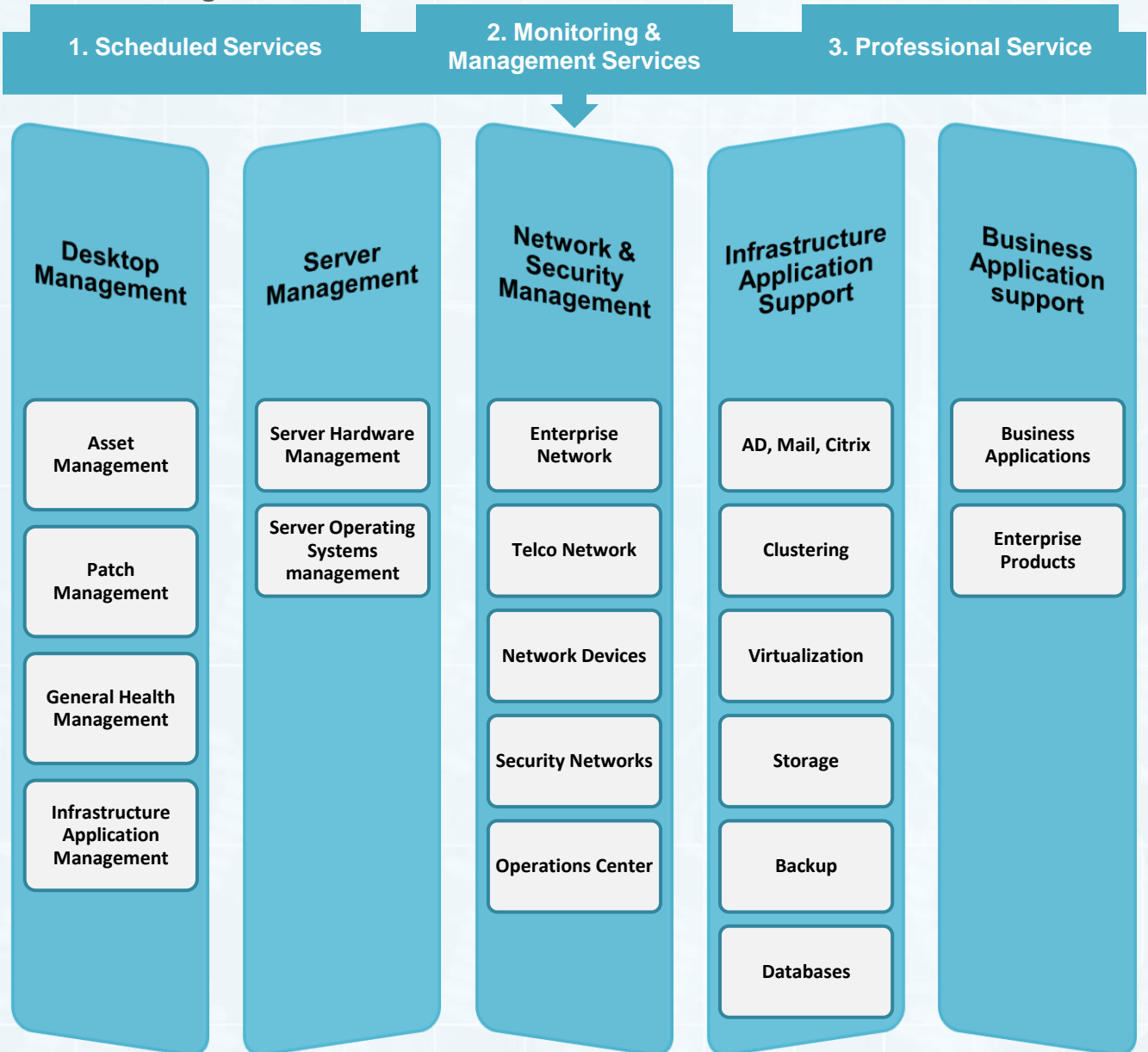
Outsourced
Managed Services

SRA Inc

- ❑ One of Japan's oldest & leading Systems Integrator
- ❑ Global Products & Services Company
- ❑ Over 2000 industry, domain & technology experts globally
- ❑ Global Operations

   (Japan, North America, Europe, Singapore, China, India)
- ❑ Joint Venture (AIT Inc) established with IBM Japan in Sept 1991
- ❑ Strategic Investment in Datacenter & Cloud technology product company, Cavirin Systems,Inc

Outsourced Managed Services

Our Managed Services are designed specifically to provide optimum service delivery and performance for Organizations of all sizes. We offer Managed Services to SMBs and large enterprises involving management and delivery of complete IT infrastructure including applications and services. Our service offerings include Service Management in Desktops, Servers, Networks, Security, Helpdesk, and other Application Management. Services can be delivered in any combination between Monitoring & Management Services and Professional Services

Service Offering

1. Scheduled Services

2. Monitoring & Management Services

3. Professional Service

Desktop Management

- Asset Management
- Patch Management
- General Health Management
- Infrastructure Application Management

Server Management

- Server Hardware Management
- Server Operating Systems management

Network & Security Management

- Enterprise Network
- Telco Network
- Network Devices
- Security Networks
- Operations Center

Infrastructure Application Support

- AD, Mail, Citrix
- Clustering
- Virtualization
- Storage
- Backup
- Databases

Business Application support

- Business Applications
- Enterprise Products

Our Approach

We create specific delivery architecture for each customer involving centralizing all support functions and streamlining shared services to address the business needs of each customer. We provide a streamlined view of Managed Services Organization's functions that drive business results, improves accountability and operations scalability. Our approach uniquely incorporates customer business goals into our delivery architecture.

Our Expertise

❑ Drawing from a large pool of resources experienced in the field of advanced Information Technology (IT) products and solutions.
❑ SRA OSS extends its expertise to manage the entire gamut of IT requirements of customers, right from the drawing board to its implementation.
❑ Our expertise includes entire IT Infrastructure Lifecycle and we believe in partnering with our customers in their growth.

SRA OSS enables enterprises to reduce the Total Cost of Ownership of its IT resources. We offer a host of value added and innovative services through a tangible support strategy in tune with evolving customer needs. Our robust processes in our services delivery are audited by our principal partners like EMC, Dell, IBM, Cisco, Oracle, Microsoft, NetApp, HP, Juniper, VmWare and Citrix etc.